

M.Direct Global Brands

Ordering terms and conditions

By placing an order with the M.Direct Global Brands you are entering a legal agreement between you, as a single entity, the company or organization you represent, and M.Direct Global Brands

Your order is confirmation and acceptance of our terms and

conditions. Our terms and conditions overrule the buyer's terms and conditions under all circumstances.

Title of goods - Ownership title of goods remains with the seller until full payment(s) have been received.

Artwork Approval and Samples - Artwork and samples are submitted by email for every order for your approval. Pre production samples can be requested at the time of order at an additional cost.

Freight - Our website prices include a one off delivery to a single metropolitan location, as nominated by the buyer at the time of the order. Additional freight services (eg. priority shipment, insurance or fulfilment) apply to all orders.

Artwork - Artwork should be supplied as per M.Direct Global Brands Artwork Guide

Cancellation or Alterations to orders - Once your order has been placed, any alterations or cancellation of the order will result in charges being incurred. The buyer will be responsible for all costs incurred by M.Direct Global Brands and charged accordingly

Returns & Refund Policy - Our policy is to maintain 100% customer satisfaction. As such, we will address any quality or branding issues with any product supplied by replacing that product. Because we supply branded products, it is the customers responsibility to ensure they are ordering the correct product for the suited purpose. All products can be evaluated prior to delivery and purchase. It is the customer's responsibility to ensure they are happy with the selected branding options. Requests for returns or refunds must be made in writing to M.Direct Global Brands within 48 hours of receipt. Change of mind will not be accepted.

Warranties - M.Direct Global Brands provides no express or implied warranties. M.Direct Global Brands passes all transferable warranties made by the manufacturer of the goods to the client.

PMS Colour Matching - Whilst all effort is made to match PMS colours, it is not always possible to match the PMS colours exactly, as branding processes and sub straights differ from product to product.

Website Pricing - All prices are subject to change without notice. Whilst every effort is made to display accurate pricing and product information on our website, M.Direct Global Brands does not guarantee that pricing and product information is always 100% accurate.

Stock - Products advertised on our website may be out of stock or become deleted lines, or there may be subtle style changes from time to time. Whilst we try to advertise current ranges and styles only, we do not guarantee that products are in stock and available at the time of order, or the product advertised may not be the most current style.

Production Over/Under Runs - M.Direct Global Brands always aims to deliver exact quantities ordered, however there may be variations in quantity delivered due to availability, quality control, and time constraints.

M.Direct Global Brands reserves the right to under or over supply by 5% quantity requested.

Shipping & Delay of Goods - M.Direct Global Brands will not be held accountable or liable for any unforeseen delays affecting delivery of your goods over

which they have no direct control. Eg. Shipping timetables, customs delays, natural disasters, acts of god,

Product Samples - Product samples can be provided for review before you purchase. The cost of pre production samples will at the buyers expense. Mass production batches may differ slightly to production samples as material stock, colour, and assembly may vary.

Cancellation of Orders - Once an order has been accepted and confirmed a deposit of 50% is required within 7 working days to activate and secure the order. If a deposit is not received it may be cancelled at the digression of M.Direct Global Brands.

If an order is cancelled after a deposit has been paid (prior to sample approval) M.Direct Global Brands will withhold any associated costs, time, administration, artwork charges, and will have right of attorney on all disputes related to.

If an order is cancelled after sample approval, M.Direct Global Brands will invoice for 100% of the product and any freight, storage and handling charges incurred